



**TSJ Ticketing** is our in-house, full-service ticketing provider. We provide a secure, hosted internet solution to producers and organizations presenting shows, concerts, or events in theaters managed by Team San Jose.

**Advantages** when using the TSJ Ticketing System:

- TSJ Ticketing offers a staffed ticket office at the venue, when using TSJ Ticketing during your performance to sell tickets to walk up customers, distribute will call tickets, provide scanners (if applicable) to ushers at all points of entry (Civic, CPA, California, and Montgomery Theaters) to ensure no duplications and an accurate drop count, and provide on-site expertise to answer all questions and resolve any problems.
- TSJ Ticketing provides a complete and accurate box office report displaying the number and dollar amount of tickets sold by source (i.e., internet, phone, etc.), drop count and comps within 24 business hours of the close of your event. A full settlement report is provided by your Event Services Manager along with your final event invoice. This report will show # of Tickets sold, revenue collected, fees deducted, and amount of refund due to you from those sales. This amount will show as a credit line on your final event invoice.
- TSJ Ticketing may provide a daily or weekly sales report once the event goes “on sale” through the final performance.
- TSJ Ticketing can help in the promotion of an event via email blasts to individuals known to attend like events in the surrounding area. These email blasts are not guaranteed and need to be scheduled as far in advance as possible.
- Your event is listed on sanjosetheaters.org and is searchable by the title of the event with easy click-through for purchase.
- TSJ Ticketing fees are lower than other popular ticketing solutions.

**Ticket Purchase Method**

- Online with the option for mobile, print at home, or hold at Will Call.
- Over the phone at 408-792-4111, Tuesdays-Saturdays from 12pm-5pm.
- San Jose Box Office, located at the San Jose Civic (135 W. San Carlos St), Tuesdays-Saturdays from 12pm-5pm and two hour prior to your showtime.

**For More Information, Contact:**

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